



MONTENEGRO
CAPITAL CITY PODGORICA
MAYOR

Pursuant to Article 58, paragraph 1, subparagraph 3 of the Law on Local Self-Government (“Official Gazette of Montenegro”, Nos. 2/18, 34/19 and 38/20), Article 100, paragraph 1, subparagraph 3 of the Statute of the Capital City (“Official Gazette of Montenegro – Municipal Regulations”, No. 8/19), and Article 136 and 137 of the Law on Obligation Relations (“Official Gazette of Montenegro”, Nos. 47/08, 4/11, and 22/17), the Mayor of the Capital City issues

GENERAL TERMS AND CONDITIONS

FOR THE ISSUANCE AND USE OF CITY CARD

1. The City Card is used for receiving discounts and other benefits at the point of sale.
2. The point of sale is a public service established by the Capital City, other legal or natural entity which performs a registered activity, and accepts the City Card for granting discounts and other benefits, in accordance with the Agreement concluded with the Capital City.
3. The expressions used in these General Conditions for natural entities in male gender include the same expressions in female gender.
4. City Card holder is a person whose request for the issuance of the City Card has been approved and a user e-account opened with a personal chip number, QR code and card serial number. The person whose e-account is linked to the Card is its only holder. The City Card is not transferable to another person.
5. The Capital City shall have no liability for the damages caused by any defects in services or goods obtained using the City Card, but it is the responsibility of the seller or service provider.
6. The City Card is used on the territory of the Capital City.
7. The City Card is issued by the Information System Service of the Capital City (hereinafter referred to as the “Information System Service”) based on a completed application form for issuance of the Card. When issuing the City Card, the holder shall provide the insight into personal documents to the official in charge of the issuance of the Card. The service of manufacturing and issuing the City Card shall not be charged, except in the case referred to in the subparagraph 8 of these General Conditions.
8. The Information System Service shall reissue the City Card in the event of a lost or stolen Card, and in other justified cases. The City Card reissuance shall be done upon the written request by the Card holder and shall be charged. The City Card shall be issued with a new number and the previous one shall be invalidated.

9. The points of sale and the Information System Service may inform the Card holder on special offers, promotions, sales promotions, and other content. The Card holder may cancel at any time the receipt of these notifications by sending an e-mail or via post office.
10. The Information System Service shall process and safekeep personal data of the City Card holders in accordance with the Law on Personal Data Protection. The City Card holder shall have the right to access his/her personal data, right to correct inaccurate or incomplete data relating to him/her, and other rights in accordance with the law.
11. The Card Holder can revoke the use of the card by submitting a notification by e-mail or via post office.
12. Requests, notifications and other communication arising from these General Conditions may be submitted to the e-mail address: esalter@podgorica.me , via post office, or directly at the address of the Information System Service: Njegoševa 20, 81000 Podgorica. Any additional information can be obtained by dialing: +382 (0) 20 665 060.
13. The Capital City may amend these General Terms and Conditions in accordance with the law.
14. The General Terms and Conditions shall come into effect on the date of their issuance.
15. The General Terms and Conditions shall be published on the website of the Capital City (<https://podgorica.me>) .

Ref.No.: 01-018/20-4924

Podgorica, 31 July 2020

MAYOR

Ivan Vuković, PhD